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SOUTHWEST PATENT SERVICES COMPANY
510 BERING DRIVE, SUITE 300
HOUSTON, TEXAS 77057
713.780.7799
713.780.0044 (FAX)

FACSIMILE TRANSMITTAL SHEET

TO:	FROM:
Refund Department	Dorothy Williams for Douglas W. Miller
COMPANY:	DATE:
USPTO	2/24/2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703.308.5077	3
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
	Attorney Docket No. 1999U024.D1.US
RE:	YOUR REFERENCE NUMBER:
USSN 10/026,171	

☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

NOTES/COMMENTS:

Sir or Madam,

My boss's credit card was charged twice for a Response that we filed for the above subject Application Number on November 13, 2003.

His American Express card was charged \$86.00 twice on November 14, 2003 (as you can see on the attached copy of his credit card statement.

Please refund his credit card for \$86.00. His credit card number is 372710929091005 and expires on 9/06.

If you need further information, please do not hesitate to contact us.

Dorothy Williams
Dorothy Williams
Assistant to Douglas W. Miller

Adjustment date: 03/02/2004 SDIRETA1
11/17/2003 AWUNDAF1 00000016 10026171
01 FC:1201 -86.00 DP

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Refund Ref:
03/02/2004 0030014695

Credit Card Refund Total: \$86.00

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OPEN

SMALL BUSINESS NETWORK-

Prepared For
DOUGLAS W MILLER
SOUTHWEST PATENT SVS

Account Number:

Closing Date
12/02/03

Page 1 of 8

Previous Balance \$	Payments/Credits \$	New Charges \$	New Balance \$
827.69	0.00	1,584.84	1,584.63

Please Pay By
12/17/03
Please refer to page 2
for important information
regarding your account

Terms - Payable in full on receipt of Statement.

To manage your Account, visit us online at open.americanexpress.com or call Customer Service at 1-800-492-3344.

Activity

indicative policies that

New Activity for DOUGLAS W MILLER

Call XXXX-XXXX0-61005

DATE	PHONE PAYMENT RECEIVED FROM YOU	AMOUNT
11/04/03	US PATENT TRADEMARK 703-305-4631 VA GOVERNMENT SERVICES	880.00
11/08/03	600 PLAIN ST. TX 01 FOOD/BEVERAGE	100.00
11/07/03	11111 HOUSTON TX 01 FOOD AND BEVERAGE	100.00
11/08/03	DELPHION INC DELPHION.COM IL COMPUTER NETWORK INFORM	106.00
11/11/03	OFFICE DEPOT, INC. HOUSTON TX OFFICE PROD. & SUPPLIES ENVELOPE, #10, 24#, PLAIN, 100BX PAPER, INKJET, OD, 24LB, 92 BRIGHT	22.61
11/11/03	HOUSTON TX FOOD/BEVERAGE	100.00
11/12/03	HOUSTON TX FOOD/BEVERAGE FOOD/BEV TIP	4.00 1.00
11/14/03	US PATENT TRADEMARK 703-305-4631 VA GOVERNMENT SERVICES	88.00

◆ Please fold on the perforation below, detach and return with your payment. ◆

Payment Coupon

Appendix B: Summary

Please Pay By:
12/17/08

Continued on Page 3

To Pay by Computer, visit open.americanexpress.com. To Pay by Phone, call 1-800-472-9297.

Please enter account number on all checks and correspondence.

Make check payable to
American Express.

Check here if address or telephone number has changed. Note changes on reverse side.

Mail Payment to:

AMERICAN EXPRESS
P.O. BOX 650448
DALLAS TX 75265-0448

0000372710929051005 000258464000158464 02HH

02/17/2004 14:51 7137800044

SOUTHWEST PATENT SVS

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Billing For
DOUGLAS W MILLER
SOUTHWEST PATENT SVSAccount Number
XXXX-XXXX-51005Closing Date
12/02/03

Page 3 of 8

New Activity Continued

				Amount
11/14/03	US PATENT TRADEMARK 703-305-4631	VA		86.00
	GOVERNMENT SERVICES			
11/15/03	FOOD/BEVERAGE	TX		
	FOOD/BEV	16.30		
	WAITER	2.75		
11/19/03	INTELL PROPERTY OWNERSHIP 2024662398	DC		250.00
	MEMBERSHIP FEES/ACC			
11/20/03	COMMUNICATION SERVICES	VA		
	LONGDISTANCE			
11/20/03	RESTAURANT	TX		
	FOOD	17.05		
	TIP	3.00		
11/24/03	FOOD/BEVERAGE	TX		
11/28/03	KONKO'S INC. 211D Houston	TX		1.00
	77056			
Total of New Activity				
				New Charges Payments/Credits